1. High levels of workload are common in this ICU.
2. I like my job.
3. Nurse input is well received in this ICU.
4. I would feel safe being treated here as a patient.
5. Medical errors* are handled appropriately in this ICU.
6. This hospital does a good job of training new personnel.
7. All the necessary information for diagnostic and therapeutic decisions is routinely available to me.
8. Working in this hospital is like being part of a large family.
9. The administration of this hospital is doing a good job.
10. Hospital administration supports my daily efforts.
11. I receive appropriate feedback about my performance.
12. In this ICU, it is difficult to discuss errors.
13. Briefings (e.g., patient report at shift change) are important for patient safety.
14. Thorough briefings are common in this ICU.
15. This hospital is a good place to work.
16. When I am interrupted, my patients’ safety is not affected.
17. All the personnel in my ICU take responsibility for patient safety.
18. Hospital management does not knowingly compromise the safety of patients.
19. The levels of staffing in this ICU are sufficient to handle the number of patients.
20. Decision-making in this ICU utilizes input from relevant personnel.
21. This hospital encourages teamwork and cooperation among its personnel.
22. I am encouraged by my colleagues to report any patient safety concerns I may have.
23. The culture in this ICU makes it easy to learn from the errors of others.
24. This hospital deals constructively with problem personnel.
25. The medical equipment in this ICU is adequate.
26. In this ICU, it is difficult to speak up if I perceive a problem with patient care.
27. When my workload becomes excessive, my performance is impaired.
28. I am provided with adequate, timely information about events in the hospital that might affect my work.
29. I have seen others make errors that had the potential to harm patients.
30. I know the proper channels to direct questions regarding patient safety in this ICU.
31. I am proud to work at this hospital.
32. Disagreements in this ICU are resolved appropriately (i.e., not who is right but what is best for the patient).
33. I am less effective at work when fatigued.
34. I am more likely to make errors in tense or hostile situations.
35. Stress from personal problems adversely affects my performance.
36. I have the support I need from other personnel to care for patients.
37. It is easy for personnel in this ICU to ask questions when there is something that they do not understand.
38. Disruptions in the continuity of care (e.g., shift changes, patient transfers, etc.) can be detrimental to patient safety.
39. During emergencies, I can predict what other personnel are going to do next.
40. The physicians and nurses here work together as a well-coordinated team.
41. I am frequently unable to express disagreement with staff physicians/intensivists in this ICU.
42. Very high levels of workload stimulate and improve my performance.
43. Truly professional personnel can leave personal problems behind when working.
44. Morale in this ICU is high.
45. Trainees in my discipline are adequately supervised.
46. I know the first and last names of all the personnel I worked with during my last shift.

*Medical error is defined as any mistake in the delivery of care, by any healthcare professional, regardless of outcome.
Please answer by marking the response of your choice to the right of each item, using the letter from the scale below.

<table>
<thead>
<tr>
<th>Item</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
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</thead>
<tbody>
<tr>
<td>47. I have made errors that had the potential to harm patients.</td>
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<tr>
<td>48. Staff physicians/intensivists in this ICU are doing a good job.</td>
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<td>49. Fatigue impairs my performance during emergency situations (e.g., emergency resuscitation, seizure).</td>
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<tr>
<td>50. Fatigue impairs my performance during routine care (e.g., medication review, ventilator checks, transfer orders).</td>
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<td>51. If necessary, I know how to report errors that happen in this ICU.</td>
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<td>52. Patient safety is constantly reinforced as the priority in this ICU.</td>
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<td>53. Interactions in this ICU are collegial, rather than hierarchical.</td>
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<td>54. Important issues are well communicated at shift changes.</td>
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<td>55. There is widespread adherence to clinical guidelines and evidence-based criteria in this ICU.</td>
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<td>56. Personnel are not punished for errors reported through incident reports.</td>
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<td>57. Error reporting is rewarded in this ICU.</td>
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<td>58. Information obtained through incident reports is used to make patient care safer in this ICU.</td>
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<td>59. During emergency situations (e.g., emergency resuscitations), my performance is not affected by working with inexperienced or less capable personnel.</td>
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<td>60. Personnel frequently disregard rules or guidelines (e.g., handwashing, treatment protocols/clinical pathways, sterile field, etc.) that are established for this ICU.</td>
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<td>61. Communication breakdowns which lead to delays in delivery of care are common.</td>
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<tr>
<td>62. Communication breakdowns which negatively affect patient care are common.</td>
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<td>63. A confidential reporting system that documents medical incidents is helpful for improving patient safety.</td>
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<td>64. I may hesitate to use a reporting system for medical incidents because I am concerned about being identified.</td>
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<tr>
<td>65. Have you completed this survey before?</td>
<td>Yes</td>
<td>No</td>
<td>Don't know</td>
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</tbody>
</table>

Use the scales to describe the quality of collaboration and communication you have experienced with:

**High**

**Very High**

**Neutral**

**Low**

**Very Low**

**Not Applicable**

For Attending Physicians:

- Attending/Staff Physician (Medical)
- Attending/Staff Physician (Surgical)
- Pharmacist
- Respiratory Therapist
- Nursing Aide/Assistant
- Ward Clerk/Secretary
- Fellow/Resident (Medical)
- Fellow/Resident (Surgical)
- Other (specify): __________________________

**Comments**: What are your top three recommendations for improving patient safety in this ICU?

1. __________________________
2. __________________________
3. __________________________

If more room for comments is needed, please provide your response on a separate sheet of paper.

Thank you for completing the questionnaire - Your time and participation are greatly appreciated.

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