

Safety Attitudes: Frontline Perspectives from this Patient Care Area

I work in the (clinical area or patient care area where you typically spend your time): _____ This is in the Department of: _____ Please complete this survey with respect to your experiences in this clinical area.

• Use number 2 pencil only.  **Correct Mark**  **Incorrect Marks**    

Please answer the following items with respect to your specific unit or clinical area. Choose your responses using the scale below:

A	B	C	D	E	X
Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable



1. Nurse input is well received in this clinical area.	A	B	C	D	E	X
2. In this clinical area, it is difficult to speak up if I perceive a problem with patient care.	A	B	C	D	E	X
3. Disagreements in this clinical area are resolved appropriately (i.e., not <i>who</i> is right, but <i>what</i> is best for the patient).	A	B	C	D	E	X
4. I have the support I need from other personnel to care for patients.	A	B	C	D	E	X
5. It is easy for personnel here to ask questions when there is something that they do not understand.	A	B	C	D	E	X
6. The physicians and nurses here work together as a well-coordinated team.	A	B	C	D	E	X
7. I would feel safe being treated here as a patient.	A	B	C	D	E	X
8. Medical errors are handled appropriately in this clinical area.	A	B	C	D	E	X
9. I know the proper channels to direct questions regarding patient safety in this clinical area.	A	B	C	D	E	X
10. I receive appropriate feedback about my performance.	A	B	C	D	E	X
11. In this clinical area, it is difficult to discuss errors.	A	B	C	D	E	X
12. I am encouraged by my colleagues to report any patient safety concerns I may have.	A	B	C	D	E	X
13. The culture in this clinical area makes it easy to learn from the errors of others.	A	B	C	D	E	X
14. My suggestions about safety would be acted upon if I expressed them to management.	A	B	C	D	E	X
15. I like my job.	A	B	C	D	E	X
16. Working here is like being part of a large family.	A	B	C	D	E	X
17. This is a good place to work.	A	B	C	D	E	X
18. I am proud to work in this clinical area.	A	B	C	D	E	X
19. Morale in this clinical area is high.	A	B	C	D	E	X
20. When my workload becomes excessive, my performance is impaired.	A	B	C	D	E	X
21. I am less effective at work when fatigued.	A	B	C	D	E	X
22. I am more likely to make errors in tense or hostile situations.	A	B	C	D	E	X
23. Fatigue impairs my performance during emergency situations (e.g. emergency resuscitation, seizure).	A	B	C	D	E	X
24. Management supports my daily efforts:	A	B	C	D	E	X
25. Management doesn't knowingly compromise pt safety:	A	B	C	D	E	X
26. Management is doing a good job:	A	B	C	D	E	X
27. Problem personnel are dealt with constructively by our:	A	B	C	D	E	X
28. I get adequate, timely info about events that might affect my work, from:	A	B	C	D	E	X
29. The levels of staffing in this clinical area are sufficient to handle the number of patients.	A	B	C	D	E	X
30. This hospital does a good job of training new personnel.	A	B	C	D	E	X
31. All the necessary information for diagnostic and therapeutic decisions is routinely available to me.	A	B	C	D	E	X
32. Trainees in my discipline are adequately supervised.	A	B	C	D	E	X
33. I experience good collaboration with nurses in this clinical area.	A	B	C	D	E	X
34. I experience good collaboration with staff physicians in this clinical area.	A	B	C	D	E	X
35. I experience good collaboration with pharmacists in this clinical area.	A	B	C	D	E	X
36. Communication breakdowns that lead to delays in delivery of care are common.	A	B	C	D	E	X

BACKGROUND INFORMATION

Have you completed this survey before? Yes No Don't Know **Today's Date (month/year):** _____

Position: (mark only one)

<input type="radio"/> Attending/Staff Physician	<input type="radio"/> Registered Nurse	<input type="radio"/> Clinical Support (CMA, EMT, Nurses Aide, etc.)
<input type="radio"/> Fellow Physician	<input type="radio"/> Pharmacist	<input type="radio"/> Technologist/Technician (e.g., Surg., Lab, Rad.)
<input type="radio"/> Resident Physician	<input type="radio"/> Therapist (RT, PT, OT, Speech)	<input type="radio"/> Admin Support (Clerk/Secretary/Receptionist)
<input type="radio"/> Physician Assistant/Nurse Practitioner	<input type="radio"/> Clinical Social Worker	<input type="radio"/> Environmental Support (Housekeeper)
<input type="radio"/> Nurse Manager/Charge Nurse	<input type="radio"/> Dietician/Nutritionist	<input type="radio"/> Other Manager (e.g., Clinic Manager)
		<input type="radio"/> Other: _____

Mark your gender: Male Female **Primarily** Adult Peds Both
Years in specialty: Less than 6 months 6 to 11 mo. 1 to 2 yrs 3 to 4 yrs 5 to 10 yrs 11 to 20 yrs 21 or more

Thank you for completing the survey - your time and participation are greatly appreciated.

PLEASE DO NOT WRITE IN THIS AREA