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| --- | --- | --- | --- | --- |
| Deficiency | Competency | Improvement target | Guidance for improvement | Feedback or evaluation |
| Failure to provide adequate patient checkout | Patient Care  Communication | Timely and concise checkout of consults on the inpatient service | * Counseling * Review of checkout process * Observed checkouts | Verbal feedback after checkout |
| Does not recognize knowledge gaps | Medical knowledge | Improve fund of knowledge and application | * Identify a mentor and notify the program director and mentor in writing. * Create a reading program based on your next 3 rotations. Meet with your mentor to approve the plan * Turn in to mentor and program director a learning issue based on a patient encounter once a week | Mentor evaluation of reading plan  Evaluation weekly learning topic |
| Failure to seek supervision | Patient care  Medical knowledge  Professionalism | Seek timely and appropriate supervision | * Review supervision policy * Review policy and structure for escalation * Notify upper level resident or fellow for any urgent or emergent calls when they are received | Verbal and written feedback after clinical shifts  Review of patient charts |

\*Examples appear in purple