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| --- | --- | --- | --- | --- |
| Deficiency | Competency  | Improvement target | Guidance for improvement | Feedback or evaluation |
| Failure to provide adequate patient checkout | Patient CareCommunication | Timely and concise checkout of consults on the inpatient service | * Counseling
* Review of checkout process
* Observed checkouts
 | Verbal feedback after checkout |
| Does not recognize knowledge gaps | Medical knowledge | Improve fund of knowledge and application | * Identify a mentor and notify the program director and mentor in writing.
* Create a reading program based on your next 3 rotations. Meet with your mentor to approve the plan
* Turn in to mentor and program director a learning issue based on a patient encounter once a week
 | Mentor evaluation of reading planEvaluation weekly learning topic |
| Failure to seek supervision  | Patient careMedical knowledgeProfessionalism | Seek timely and appropriate supervision | * Review supervision policy
* Review policy and structure for escalation
* Notify upper level resident or fellow for any urgent or emergent calls when they are received
 | Verbal and written feedback after clinical shiftsReview of patient charts |

\*Examples appear in purple