Dr orders med

Is med an Antimicrobial (excluding Antiretrovirals) or Discharge med or EC med?

NO

Provider selects order class “Fill Today” for each med that needs to be picked up by patient today

YES

Does patient need med today?

NO

Default to “ePrescribe”

YES

Med goes to “Clinical Review” queue

NO

Med goes to “First Fill Review” queue

RX starts filling meds on-site

RPh reviews the profiled med

Patient pulls Pick Up ticket and waits for ticket to be called for checkout

Patient requests meds via MyHealth, Pharmacy DROP OFF line, or customer service Prescription Refill Line

After Dr visit, patient goes to Pharmacy Drop Off line

Is med ready?

NO

Patient waits for ticket to be called for checkout

YES

Pharmacy marks “Customer is Waiting” and issues Waiter ticket to patient